

E57 Community Consultation Report

3 - 5 May 2025

LAING O'ROURKE

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3 - 5 May 2025

E57 Community Consultation Report
3 - 5 May 2025



Table of Contents

1.1 OOHW activities include3

1.2 Work period.....3

2. Conditions of Approval E57 - Community Consultation on Respite3

2.1 Eligible properties4

2.2 Respite Offer4

3. Consultation Tools and Channels6

3.1 Hardcopy notification6

3.2 Online notification6

3.3 OOHW three-month lookahead.....6

3.4 Prior OOHW.....7

3.5 Communications timeline with impacted stakeholders8

4. Appendix A - Communications collateral.....14

E57 Community Consultation Report

3 - 5 May 2025

LAING O'ROURKE

This E57 Community Consultation Report provides a summary of consultation undertaken in accordance with Condition of Approval (CoA) E57 with respect to Out-of-hours Work (OOHW) activities proposed at the Footbridge St Marys site.

OOHW is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period. An OOHW application has been submitted to the Project Environmental Representative (ER) for approval before the work commences. The application includes a detailed outline of the construction activities, methodology, assessment of potential noise impacts, and a schedule of the required works.

The OOHW application will be reviewed and endorsed by the Sydney Metro Director of Project Communications and the Project Environmental Representative prior to works commencing.

1.1 OOHW activities include.

- FRP works for stair headstock
- OHW adjustment on up and down mains
- Up Main PSC Plank Installation
- Pour stair headstock
- Mobilise materials on and off platforms
- Mobilise reo
- Harris St Compound (32-34 Harris St), Laydown 1 (opposite Pacific National 20m south of Terminal Access Road), Hobart St laydown and Glossop St laydown will be utilised to support the above activities. Hobart St laydowns will be utilised if Glossop St and Laydown 1 become full.

1.2 Work period.

The proposed work will be carried out between 1 am on Saturday 3 May and 4am on Monday 5 May 2025 during a planned Sydney Trains trackwork period.

2. Conditions of Approval E57 - Community Consultation on Respite

Condition of Approval E57 states: To undertake out-of-hours work outside the work hours specified under Condition E38, appropriate respite periods for the out-of-hours work must be identified in consultation with the community at each affected location on a regular basis. This consultation must include (but not be limited to) providing the community with:

- (a) a progressive schedule for periods no less than three (3) months, of likely out-of-hours work;
- (b) a description of the potential work, location, and duration of the out-of-hours work;
- (c) the noise characteristics and likely noise levels of the work; and
- (d) likely mitigation and management measures which aim to achieve the relevant noise management levels (NMLs) under Condition E43 (including the circumstances of when respite or relocation offers will be available and details about how the affected community can access these offers).

The outcomes of the community consultation, the identified respite periods and the scheduling of the likely out-of-hour work must be provided to the ER, EPA and the Planning Secretary prior to the out-of-hours work commencing.

Note: Respite periods can be any combination of days or hours where out-of-hours work would not be more than 5 dB(A) above the RBL at any residence.

E57 Community Consultation Report
3 - 5 May 2025



Additional Mitigation Measures - Airborne Construction Noise (Table 16 SM-WSA Construction Noise and Vibration Standard)

Time Period		Mitigation Measures			
		Predicted LAeq (15minute) noise level Above NML			
		0 to 10 dB	10 to 20 dB	20 to 30 dB	> 30 dB
Standard	Mon-Fri (7.00 am - 6.00 pm)	-	LB	LB, M, SN	LB, M, SN
	Sat (8.00 am - 1.00 pm)				
	Sun/Pub Hol (Nil)				
OOHW (Evening)	Mon-Fri (6.00 pm - 10.00 pm)	LB	LB, M	LB, M, SN, RO	LB, M, SN, IB, PC, RO
	Sat (1.00 pm - 10.00 pm)				
	Sun/Pub Hol (8.00 am - 6.00 pm)				
OOHW (Night)	Mon-Fri (10.00 pm - 7.00 am)	LB	LB, M, SN, RO	LB, M, SN, IB, PC, RO, AA	LB, M, SN, IB, PC, RO, AA
	Sat (10.00 pm - 8.00 am)				
	Sun/Pub Hol (6.00 pm - 7.00 am)				

In accordance with the Sydney Metro Construction Noise and Vibration Standard (CNVS), the Construction Noise and Vibration Management Plan (CNVMP), and the Detailed Noise and Vibration Impact Statements (DNVIS), all noise-affected receivers are eligible for respite periods during out-of-hours activities when works are predicted to exceed the Noise Management Levels (NMLs) during evening and night-time periods.

2.1 Eligible properties

Respite has been triggered at the following properties:

- 3 [redacted] (18 units).
- 47-49 [redacted]
- 1, 3, 5, 7, 9, 11, 13, 15 [redacted]
- 75 [redacted]
- 1A, 2, 4 [redacted]
- 54, 55, 56, 58, 59, 60, 73 no. 1, 74 no. 9, 75, 75A, 76 [redacted].

2.2 Respite Offer

Respite Offers (RO) were distributed on Thursday, 24 April. Respite vouchers will be issued on Friday 2 May.

Respite Tracker: 3 - 5 May 2025

Address	Respite Offer Letter Delivered	Acceptance
[redacted] (18 units)		
U 1	24.04.25	Yes
U 2	24.04.25	
U 3	24.04.25	

E57 Community Consultation Report

3 - 5 May 2025



U 4	24.04.25	
U 5	24.04.25	
U 6	24.04.25	
U 7	24.04.25	Yes
U 8	24.04.25	
U 9	24.04.25	
U 10	24.04.25	
U 11	24.04.25	
U 12	24.04.25	
U 13	24.04.25	
U 14	24.04.25	
U 15	24.04.25	
U 16	24.04.25	
U 17	24.04.25	
U 18	24.04.25	
47	24.04.25	
49	24.04.25	
1	24.04.25	
3	24.04.25	
5	24.04.25	
7	24.04.25	
9	24.04.25	
11	24.04.25	
13	24.04.25	
15	24.04.25	
75	24.04.25	
1A	24.04.25	
2	24.04.25	
4	24.04.25	
54	24.04.25	
55	24.04.25	

E57 Community Consultation Report

3 - 5 May 2025



56	24.04.25	
58	24.04.25	
59	24.04.25	
60	24.04.25	
73 no. 1	24.04.25	
74 no. 9	24.04.25	
75	24.04.25	
75A	24.04.25	Yes
76	24.04.25	

3. Consultation Tools and Channels

Regular community engagement has been carried out with the community regarding St Marys Station footbridge work at St Marys which includes a monthly community notification detailing:

- Scope of work
- Location of work
- Hours of work
- Duration of work
- Likely impacts including noise, vibration, traffic, access, and dust.
- Project contact information.

3.1 Hardcopy notification

The hardcopy notification detailing the OOHW to be carried out between 1am Saturday 3 May and 4am Monday 5 May was delivered by letterbox on Thursday, 24 April 2025.

Total letterboxes reached: 579.

3.2 Online notification

A link to the online notification was emailed to the St Marys distribution list via the communications management system (Consultation Manager) on Thursday, 24 April 2025.

3.3 OOHW three-month lookahead

A three-month OOHW lookahead is included in each monthly notification. The table below was included in the May community notification.

Three-month OOHW lookahead as included in the May 2025 community notification.

Planned work outside of standard hours over the next three months

Planned activities (subject to approval) include excavation, concrete, electrical and hydraulic work on the following dates:

- Saturday 14 June to Monday 16 June
- Saturday 21 June to Monday 23 June
- Saturday 5 July to Monday 7 July

E57 Community Consultation Report

3 - 5 May 2025

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3.4 Prior OOHW

Out-of-hours Work (OOHW) is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period.

Previous OOHW applications were submitted for the following OOHW:

- 1 - 12 April 2025 (MW39 - MW40)
- 22 - 24 March 2025 (WE38)
- 8 - 10 March 2025 (WE36)
- 1, 15 and 29 March 2025 (WE35, WE37 and WE39)
- 22 - 23 February 2025 (WE34)
- 8 February 2025 (WE32)
- 2 - 14 February (MW31)
- 13 - 24 January 2025 (MW28)
- 11 - 12 January 2025 (WE28) - CANCELLED
- 14 - 15 December 2024 (WE24)
- 16 - 17 November 2024 (WE20) - CANCELLED
- 5 - 6 October 2024 (WE14)
- 21 - 23 September 2024 (WE12) - CANCELLED
- 31 August - 2 September 2024 (WE09)
- 24 - 26 August 2024 (WE08)
- 18 - 20 May 2024 (WE47)
- 27 - 28 April 2024 (WE44)
- 16 - 18 March 2024 (WE38)
- 18 - 19 November 2023 (WE21)
- 22 - 23 July 2023 (WE04)
- 27 - 28 May 2023 (WE48).

E57 Community Consultation Report

3 - 5 May 2025



3.5 Communications timeline with impacted stakeholders

Address	OOHW	Communication activities
	(18 units)	
U 1	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 10 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 24 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) - CANCELLED 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
U 2	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023 Doorknock September 2024
U 3	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 4	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 5	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 6	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 7	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023 Meeting September 2024
U 8	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023

E57 Community Consultation Report

3 - 5 May 2025


 LAING O'ROURKE

U 9	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 10	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 11	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 12	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 13	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 14	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 15	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 16	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 17	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
U 18	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023

E57 Community Consultation Report

3 - 5 May 2025



47	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 - CANCELLED 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 27-28 April 2024 (WE44) 18-19 November 2023 (WE21)	Specific Notification Respite Offer (letter) Doorknock October 2023
49	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023
1	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20)	Specific Notification Respite Offer (letter) Doorknock October 2024
3	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2024
5	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2024

E57 Community Consultation Report

3 - 5 May 2025



7	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 27-28 April 2024 (WE44) 8-19 November 2023 (WE21)	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
9	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
11	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
13	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
15	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
75	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20)	Specific Notification Respite Offer (letter) Doorknock October 2023 (Attempted) Doorknock October 2024

E57 Community Consultation Report

3 - 5 May 2025



54	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 22 - 23 February 2025 (WE34) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) 31 August - 2 September 2024 (WE09) 18-20 May 2024 (WE47) 16-18 March 2024 (WE38) 18-19 November 2023 (WE21) 2-4 September 2023 (WE10) 22-23 July 2023 (WE04)	Specific Notification Respite Offer (letter) Doorknock July 2023
55	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
56	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
58	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLIR Update)
59	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
60	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
73 no.1	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLIR Update)
74 no.9	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
75	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
75A	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023
76	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLIR Update)

E57 Community Consultation Report
3 - 5 May 2025



1A	3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) 31 August - 2 September 2024 (WE09) 18-20 May 2024 (WE47) 16-18 March 2024 (WE38) 18-19 November 2023 (WE21) 2-4 September 2023 (WE10) 22-23 July 2023 (WE04)	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLR Update)
2	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2024 (HVLR Update)
4	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock July 2023

E57 Community Consultation Report

3 - 5 May 2025

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4. Appendix A - Communications collateral

Notification - St Marys Station footbridge - Specific Notification for OOHW in May 2025

Sydney Metro – Western Sydney Airport

Notification – St Marys Station footbridge

May 2025

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

Work activities in May

- lifting in new footbridge concrete beams across the train tracks and constructing new stairways
- excavating and installing utility services, such as water and sewer on Harris Street and near the multi-storey car park (up to 10 parking spaces will be temporarily unavailable during this work)
- delivering and removing materials and equipment via Hobart Street, Harris Street, Glossop Street, and Forrester Road
- continuing electrical, hydraulic, excavation and concrete work on all station platforms and within the Harris Street work area
- oversized deliveries to and from the Harris Street work area that will need temporary removal of up to 10 parking spaces before, during, and following the weekends of **3 - 4 May** and **31 May - 1 June**.

What to expect

- workers and vehicles in and around work sites, laydown areas, and station platforms
- traffic control and signs as needed
- construction equipment in use including excavators, saw cutters, trucks, cranes, concrete pumps, power tools, and survey equipment.

When and where we'll be working

Standard working hours are **7am to 6pm, Monday to Friday**, and **8am to 1pm on Saturdays**.

Please refer to the map showing our work areas and parking impacts.

In May, some work will take place continuously during scheduled Sydney Trains trackwork weekends. Work is planned from:

- **1am Saturday 3 May to 4am Monday 5 May**
- **1am Saturday 31 May to 4am Monday 2 June**.

Key activities will include installing the footbridge concrete beams and stairs, and concrete work on all platforms.

We will also be working extended hours from **7am to 3pm on Saturday 10 May, Saturday 17 May and Saturday 24 May**.

Managing our impacts

We aim to minimise impacts on the community and environment by:

- installing safety and security fencing around our work areas
- reducing noise by turning off machinery when not in use and using noise barriers where we can.

Planned work outside of standard hours over the next three months

Planned activities (subject to approval) include excavation, concrete, electrical and hydraulic work on the following dates:

- Saturday 14 June to Monday 16 June
- Saturday 21 June to Monday 23 June
- Saturday 5 July to Monday 7 July



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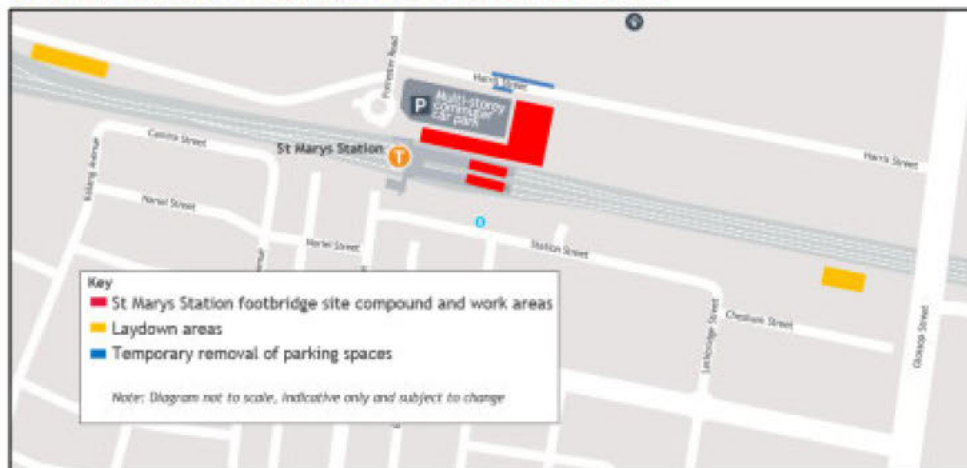
<https://www.sydneymetro.info/privacy-policy>

E57 Community Consultation Report

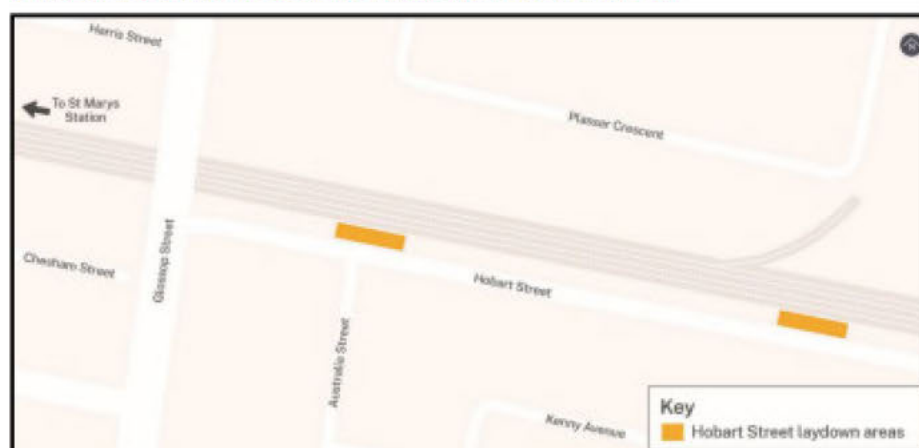
3 - 5 May 2025

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St Marys Station footbridge work via Harris Street:



St Marys Station footbridge work via Hobart Street:



Contact us:

If you would prefer to receive updates by email, please contact us and we will add you to the distribution list. Thank you for your cooperation while we complete this essential work.

Stay connected through the Sydney Metro Connect App.

Access information in over 100 languages. Download **Sydney Metro Connect** from the App store™ or get it on Google Play™.

For more information, contact:

-  24-hour Community Information Line **1800 717 703**
-  **sydneymetrowsa@transport.nsw.gov.au**
-  Sydney Metro – Western Sydney Airport
PO Box K659, Haymarket NSW 1240



If you need help understanding this information, please contact the Translating and Interpreting Service on **131 450** and ask them to call us on **1800 717 703**.



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E57 Community Consultation Report

3 - 5 May 2025

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Respite Offer Letter - St Marys Station footbridge - OOHW 3 - 5 May 2025



24 April 2025

Re: St Marys Station footbridge

Respite offers for weekend work from Saturday 3 May to Monday 5 May 2025

Dear Resident

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

As part of the project, from 1am Saturday 3 May until 4am Monday 5 May, we will be working continuously during a scheduled Sydney Trains trackwork weekend when trains are not running. Activities will include crane setup and removal (within the work area on Harris Street), platform hoarding adjustments, concrete, excavation and foundation works, and material mobilisation.

We will be working on Harris Street, Forrester Road, the station platforms, within the rail corridor, and near the multi-storey commuter car park on Harris Street. The laydown area within the rail corridor off Forrester Road, as well as the laydown areas on Hobart Street, will be used to store construction materials and equipment.

Offer of respite

Where work is required outside standard construction hours, a noise assessment is prepared in accordance with the project's planning approval. We have completed a noise assessment for the planned weekend work and have determined there may be noisy work near your property. For this reason, we would like to offer you respite from the predicted noise impact of construction work in line with the Construction Noise and Vibration Standard on individual properties.

In line with the project's Detailed Noise and Vibration Impact Statement, each person in your household is eligible for one \$25 entertainment voucher (for cinemas, Zone Bowling, or Timezone) per day, for work occurring on Saturday 3 and Sunday 4 May 2025.

Level 43, 680 George Street, Sydney NSW 2000
PO Box K659, Haymarket NSW 1240

sydneymetro.info
ABN 12 354 063 515

E57 Community Consultation Report

3 - 5 May 2025

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How to take up the offer

To confirm the acceptance of the offer please call 1800 717 703 or email sydneymetrowsa@transport.nsw.gov.au before 12pm Thursday 1 May and provide the following information:

- Name:
- Address:
- Contact phone number/email:
- Number of people who live in your household permanently:

A member of our team will then be in contact to confirm your offer acceptance and provide further details. Please note the offer and vouchers cannot be retrospectively applied for after the work.

This work is subject to site and weather conditions, if work is cancelled Transport for NSW reserves the right to cancel the respite offer.

We understand this work may be inconvenient and we thank you for your patience during this time.

If you would like to discuss this offer or our work, please do not hesitate to contact the 24-hour community information line on 1800 717 703 quoting the "St Marys Station footbridge".

Sincerely,

St Marys Station footbridge team

Level 43, 680 George Street, Sydney NSW 2000
PO Box K659, Haymarket NSW 1240

sydneymetro.info
ABN 12 354 063 515