

E57 Community Consultation Report

11 - 13 October 2025

LAING O'ROURKE

E57 Community Consultation Report

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This E57 Community Consultation Report provides a summary of consultation undertaken in accordance with Condition of Approval (CoA) E57 with respect to Out-of-hours Work (OOHW) activities proposed at the Footbridge St Marys site.

OOHW is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period. An OOHW application has been submitted to the Project Environmental Representative (ER) for approval before the work commences. The application includes a detailed outline of the construction activities, methodology, assessment of potential noise impacts, and a schedule of the required works.

The OOHW application will be reviewed and endorsed by the Sydney Metro Director of Project Communications and the Project Environmental Representative prior to works commencing.

1.1 OOHW activities include.

- Excavating in work areas
- Reinstating asphalt
- Investigating and relocating utility services
- Adjusting platform hoarding
- Removing temporary support structures
- Installing steel, escalators and, escalator and platform canopies
- Installing and constructing Sydney Trains services, facilities, rooms and systems
- Excavating, reinforcement tying and installing formwork in the Northern Plaza
- Delivery and removal of equipment and materials.
- Harris St Compound (32-34 Harris St), SSTOM Compound, Harris Street laydown (2 Harris Street), Laydown 1 (opposite Pacific National 20m south of Terminal Access Road), and Glossop St laydown will be utilised to support the above activities, use of the site office, and materials storage and stockpiling. Harris St laydown, and Glossop St laydown will be utilised if Laydown 1 becomes full.
- All plant accessing from Glossop Street laydown, Laydown 1, Harris St compound and SSTOM compound.

1.2 Work period.

The proposed works will be carried out between 01:00 on Saturday 11 October and 07:00 on Monday 13 October, during a planned Sydney Trains trackwork period.

2. Conditions of Approval E57 - Community Consultation on Respite

Condition of Approval E57 states: To undertake out-of-hours work outside the work hours specified under Condition E38, appropriate respite periods for the out-of-hours work must be identified in consultation with the community at each affected location on a regular basis. This consultation must include (but not be limited to) providing the community with:

- (a) a progressive schedule for periods no less than three (3) months, of likely out-of-hours work;
- (b) a description of the potential work, location, and duration of the out-of-hours work;
- (c) the noise characteristics and likely noise levels of the work; and
- (d) likely mitigation and management measures which aim to achieve the relevant noise management levels (NMLs) under Condition E43 (including the circumstances of when respite or

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relocation offers will be available and details about how the affected community can access these offers).

The outcomes of the community consultation, the identified respite periods and the scheduling of the likely out-of-hour work must be provided to the ER, EPA and the Planning Secretary prior to the out-of-hours work commencing.

Note: Respite periods can be any combination of days or hours where out-of-hours work would not be more than 5 dB(A) above the RBL at any residence.

Additional Mitigation Measures - Airborne Construction Noise (Table 16 SM-WSA Construction Noise and Vibration Standard)

Time Period		Mitigation Measures			
		Predicted LAeq (15minute) noise level Above NML			
		0 to 10 dB	10 to 20 dB	20 to 30 dB	> 30 dB
Standard	Mon-Fri (7.00 am - 6.00 pm)	-	LB	LB, M, SN	LB, M, SN
	Sat (8.00 am - 1.00 pm)				
	Sun/Pub Hol (Nil)				
OOHW (Evening)	Mon-Fri (6.00 pm - 10.00 pm)	LB	LB, M	LB, M, SN, RO	LB, M, SN, IB, PC, RO
	Sat (1.00 pm - 10.00 pm)				
	Sun/Pub Hol (8.00 am - 6.00 pm)				
OOHW (Night)	Mon-Fri (10.00 pm - 7.00 am)	LB	LB, M, SN, RO	LB, M, SN, IB, PC, RO, AA	LB, M, SN, IB, PC, RO, AA
	Sat (10.00 pm - 8.00 am)				
	Sun/Pub Hol (6.00 pm - 7.00 am)				

In accordance with the Sydney Metro Construction Noise and Vibration Standard (CNVS), the Construction Noise and Vibration Management Plan (CNVMP), and the Detailed Noise and Vibration Impact Statements (DNVIS), all noise-affected receivers are eligible for respite periods during out-of-hours activities when works are predicted to exceed the Noise Management Levels (NMLs) during evening and night-time periods.

2.1 Eligible properties

Respite has been triggered at the following 28 properties:

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

2.2 Respite Offer

Respite Offers (RO) were be distributed on Wednesday 1 October. Respite vouchers will be issued by Friday 10 October.

Respite Tracker: 11 - 13 October 2025

Address	Respite Offer Letter Delivered	Acceptance
[Redacted]		
[Redacted]	01.10.25	[Redacted]

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3. Consultation Tools and Channels

Regular community engagement has been carried out with the community regarding St Marys Station footbridge work at St Marys which includes a monthly community notification detailing:

- Scope of work
- Location of work

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- Hours of work
- Duration of work
- Likely impacts including noise, vibration, traffic, access, and dust.
- Project contact information.

3.1 Hardcopy notification

The hardcopy notification detailing the OOHW to be carried out between 1:00 on Saturday 11 October and 6:00 on Monday 13 October was delivered by letterbox on Wednesday 24 September 2025. Total letterboxes reached: 579.

3.2 Online notification

A link to the online notification was emailed to the St Marys distribution list via the communications management system (Consultation Manager) and the Sydney Metro Connect app on Wednesday 24 September 2025.

3.3 OOHW three-month lookahead

A three-month OOHW lookahead is included in each monthly notification. The table below was included in the October community notification.

Three-month OOHW lookahead as included in the October 2025 community notification.

Planned work outside of standard hours over the next three months

Planned activities (subject to approval) include excavation, structural steel, concrete, electrical and hydraulic work on the following dates:

- Saturday 1 November to Monday 3 November
- Saturday 8 November to Monday 10 November
- Saturday 15 November to Monday 17 November
- Saturday 29 November to Monday 1 December
- Saturday 20 December to Monday 22 December
- Saturday 10 January to Monday 12 January.

3.4 Prior OOHW

Out-of-hours Work (OOHW) is required to carry out activities within the rail corridor, which can only occur during a scheduled Sydney Trains trackwork period, across a weekend or midweek evenings or nights.

Previous OOHW applications were submitted for the following OOHW:

- 4 and 18 October 2025 (WE14, WE16)
- 1-4, 7-11, 13-18, 20-25, 27-31 October 2025 (MW13-MW17)
- 21 September 2025 (WE12)
- 13, 20 and 27 September 2025 (WE11, WE12, WE13)
- 9-13, 15-20, 22-27 and 29-30 September 2025 (MW10, WE11, MW11, WE12, MW12, WE13, MW13)

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- 6-8 September 2025 (WE10)
- 4-9 September 2025 (MW09, MW10)
- 25-30 August 2025 (MW08)
- 9, 16, 23 and 30 August 2025 (WE06, WE07, WE08, WE09)
- 1-5, 12, 19, 14-30 and 26 July (MW52, WE02, MW02, WE03, WE04, MW04)
- 21 - 23 June 2025 (WE51)
- 7, 14, and 28 June, and 10 June - 20 June 2025 (WE49, WE50, WE52 and MW49 - MW50)
- 31 May - 2 June 2025 (WE48)
- 26 - 30 May, and 2 June 2025 (MW47 - MW48)
- 10, 17, and 24 May 2025 (WE45, WE46, and WE47)
- 3 - 5 May 2025 (WE44)
- 1 - 12 April 2025 (MW39 - MW40)
- 22 - 24 March 2025 (WE38)
- 8 - 10 March 2025 (WE36)
- 1, 15 and 29 March 2025 (WE35, WE37 and WE39)
- 22 - 23 February 2025 (WE34)
- 8 February 2025 (WE32)
- 2 - 14 February (MW31)
- 13 - 24 January 2025 (MW28)
- 11 - 12 January 2025 (WE28) - CANCELLED
- 14 - 15 December 2024 (WE24)
- 16 - 17 November 2024 (WE20) - CANCELLED
- 5 - 6 October 2024 (WE14)
- 21 - 23 September 2024 (WE12) - CANCELLED
- 31 August - 2 September 2024 (WE09)
- 24 - 26 August 2024 (WE08)
- 18 - 20 May 2024 (WE47)
- 27 - 28 April 2024 (WE44)
- 16 - 18 March 2024 (WE38)
- 18 - 19 November 2023 (WE21)
- 22 - 23 July 2023 (WE04)
- 27 - 28 May 2023 (WE48).

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3.5 Communications timeline with impacted stakeholders

Address	OOHW	Communication activities
	11-13 October 2025 (WE15) 6 - 8 September 2025 (WE10) 5 - 7 July 2025 (WE01) 21 - 23 June 2025 (WE51) 31 May - 2 June 2025 (WE48) 3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 10 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 24 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20) - CANCELLED 5 - 6 October 2024 (WE14) 21 - 23 September 2024 (WE12) - CANCELLED 31 August - 2 September 2024 (WE09) 24-26 August 2024 (WE08) 18-20 May 2024 (WE47) 27-28 April 2024 (WE44) 16-18 March 2024 (WE38) 22-23 July 2023 (WE04) 27-28 May 2023 (WE48)	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023 Doorknock September 2024
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023

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	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023 Meeting September 2024
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock May 2023
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	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2024
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	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
	As per the dates listed above	Specific Notification Respite Offer (letter) Doorknock October 2023 Doorknock October 2024
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	11-13 October 2025 (WE15) 6 - 8 September 2025 (WE10) 5 - 7 July 2025 (WE01) 21 - 23 June 2025 (WE51) 31 May - 2 June 2025 (WE48) 3 - 5 May 2025 (WE44) 22 - 24 March 2025 (WE38) 8 - 9 March 2025 (WE36) 22 - 23 February 2025 (WE34) 2 - 14 February 2025 (MW31) 13 - 17 January 2025 (MW28) 11 - 12 January 2025 (WE28) 14 - 15 December 2024 (WE24) 16 - 17 November 2024 (WE20)	Specific Notification Respite Offer (letter) Doorknock October 2023 (Attempted) Doorknock October 2024
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4. Appendix A - Communications collateral

Notification - St Marys Station footbridge - Specific Notification for OOH in October 2025

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Sydney Metro – Western Sydney Airport

Notification – St Marys Station footbridge

October 2025

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project

Work activities in October

- installing escalators, steel structures, roofing for the new footbridge and canopies on the station platforms
- installing drainage, electrical and other utility services
- excavating and installing utility services, such as water and sewer on Harris Street and near the multi-storey car park
- delivering and removing materials and equipment via Hobart Street, Harris Street, Glossop Street, and Forrester Road
- delivering and installing precast building panels.

What to expect

- two accessible parking spaces in the commuter car park will be temporarily unavailable to construct a new kerb ramp and other related work
- up to 30 parking spaces will be temporarily unavailable on Harris Street for utility and weekend work
- construction equipment in use including excavators, saw cutters, trucks, cranes, concrete pumps, light towers, power tools, and survey equipment

When and where we'll be working

Standard working hours are 7am to 6pm, Monday to Friday, and 8am to 1pm on Saturdays.

In October, work on the new footbridge and station platforms will take place continuously during the following planned Sydney Trains trackwork weekends:

- 1am Saturday 11 October to 7am Monday 13 October
- 1am Saturday 25 October to 7am Monday 27 October.



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Subject to approvals, we will be working extended hours from:

- 6pm to 7am between Wednesday 1 October and Friday 31 October (up to two weeknights per week)
- 7am to 3pm on Saturday 4 October and Saturday 18 October.

Building material and equipment will be delivered to our work areas between 6pm and 6am on weeknights from:

- Wednesday 8 October to Monday 13 October
- Wednesday 22 October to Monday 27 October.

Managing our impacts

We aim to minimise impacts on the community and environment by:

- installing safety and security fencing around our work areas
- reducing noise by turning off machinery when not in use
- managing vehicle and pedestrian access with traffic control and signs.

Planned work outside of standard hours over the next three months

Planned activities (subject to approval) include excavation, structural steel, concrete, electrical and hydraulic work on the following dates:

- Saturday 1 November to Monday 3 November
- Saturday 8 November to Monday 10 November
- Saturday 15 November to Monday 17 November
- Saturday 29 November to Monday 1 December
- Saturday 20 December to Monday 22 December
- Saturday 10 January to Monday 12 January.



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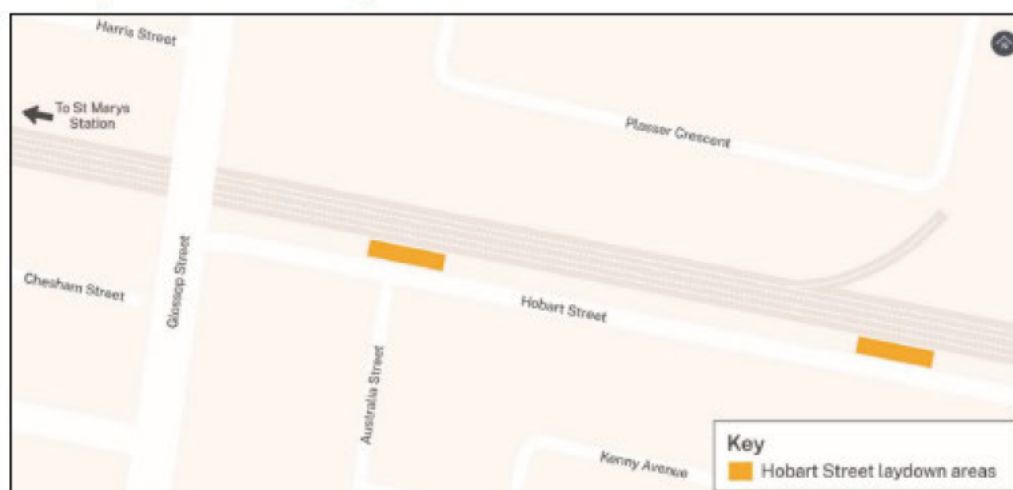
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St Marys Station footbridge work via Harris Street:



St Marys Station footbridge work via Hobart Street:



Contact us:

If you would prefer to receive updates by email, please contact us and we will add you to the distribution list. Thank you for your cooperation while we complete this essential work.

Stay connected through the Sydney Metro Connect App.

Access information in over 100 languages. Download Sydney Metro Connect from the App store™ or get it on Google Play™.

For more information, contact:

-  24-hour Community Information Line 1800 717 703
-  sydneymetrowsa@transport.nsw.gov.au
-  Sydney Metro – Western Sydney Airport
PO Box K659, Haymarket NSW 1240



If you need help understanding this information, please contact the Translating and Interpreting Service on 131 450 and ask them to call us on 1800 717 703.



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Respite Offer Letter - St Marys Station footbridge - OOHW 11 - 13 October 2025

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1 October 2025

Re: St Marys Station footbridge

Respite offers for weekend work from Saturday 11 October to Monday 13 October 2025

Dear Resident

Transport for NSW is delivering a new footbridge and northern plaza at St Marys Station as part of the Sydney Metro – Western Sydney Airport project.

From **1am Saturday 11 October to 7am Monday 13 October**, we will be working continuously during a planned Sydney Trains trackwork weekend. Planned activities include excavating in work areas, relocating utility services, adjusting platform hoarding, installing steel, escalators, escalator and platform canopies and delivering materials.

We will be working in multiple areas, including Harris Street, Forrester Road, the station platforms and within the rail corridor. Work will also take place near the multi-storey commuter car park on Harris Street.

Laydown areas will be used to store construction materials and equipment and will be located within the rail corridor off Forrester Road and off Glossop Street.

Offer of respite

Where work is required outside standard construction hours, a noise assessment is prepared in accordance with the project's planning approval. We have done a noise assessment for the planned weekend work and understand there may be noisy work near your property. For this reason, we would like to offer you respite from the predicted noise impact of construction work in line with the Construction Noise and Vibration Standard on individual properties.

In line with the project's Detailed Noise and Vibration Impact Statement, each person in your household is eligible for three \$25 entertainment vouchers (for cinemas, Zone Bowling, or Timezone) for work occurring on **Saturday 11 October** and **Sunday 12 October 2025**.

Level 43, 680 George Street, Sydney NSW 2000
PO Box K659, Haymarket NSW 1240

sydnymetro.info
ABN 12 354 063 515

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How to take up the offer

To confirm the acceptance of the offer please call **1800 717 703** or email sydneymetrowsa@transport.nsw.gov.au **before 12pm Thursday 9 October** and provide the following information:

- Name:
- Address:
- Contact phone number/email:
- Number of people who live in your household permanently:

A member of our team will then be in contact to confirm your offer acceptance and provide further details. Please note the offer and vouchers **cannot** be retrospectively applied for after the work.

This work is subject to site and weather conditions, if work is cancelled Transport for NSW reserves the right to cancel the respite offer.

We understand this work may be inconvenient and we thank you for your patience during this time.

If you would like to discuss this offer or our work, please do not hesitate to contact the 24-hour community information line on **1800 717 703** quoting the "St Marys Station footbridge".

Sincerely,

St Marys Station footbridge team

Level 43, 680 George Street, Sydney NSW 2000
PO Box K659, Haymarket NSW 1240

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ABN 12 354 063 515